Success Story:
Standard Parking Achieves Faster Recovery Time with Data Storage Corporation and Asigra Cloud Backup™

Enterprise Customer Profile
- Leading national provider of parking facility management services
- IBM System i and Windows environment
- Multiple remote locations
Customer Overview

Standard Parking is a leading national provider of parking facility management services, providing on-site management services at multi-level and surface parking facilities for all major markets of the parking industry. The company manages parking facilities containing more than one million parking spaces in hundreds of cities across the U.S. and Canada.

The Challenge

Prior to selecting Data Storage Corporation, all Standard Parking’s data was backed up on tape with an off-site data recovery location. Under an annual fee arrangement, the recovery time was 48 hours and involved two vendors.

Solution

Standard Parking wanted to recover certain elements of both its IBM System i and MS Windows (Intel) environments and have one provider manage both of their platforms.

Standard Parking uses the SafeData DR solution to ensure the backup and recovery of its file servers, email system, ERP solution, accounting application, contracts and Use Tax Base system.

Data Storage Corporation's SafeData DR, powered by Asigra, was designed for those organizations with recovery time objectives of 10 hours or less running in an IBM System i environment. As a subscription-based service, it is a viable option requiring no capital expenditure. Leveraging electronic vaulting technology, SafeData DR is an online backup and recovery service that gives organizations remote access to mirrored data and a full functioning recovery system within hours of a disruption.

Results

With its general office and multiple garage locations, Standard Parking has distributed systems and needs to ensure availability of its data, applications and systems to multiple remote locations.

“We selected Data Storage Corporation’s SafeData Data Recovery services because Data Storage Corporation could turn up both environments as a managed service with one re-direction of the VPN.”
-Patrick Gallagher, Vice President of Technology, Standard Parking

ERP solution, accounting application, contracts and Use Tax Base system.

He also said that the incremental file recovery and knowing that they now have a 10-hour or less recovery window are important benefits of the Data Storage Corporation SafeData DR solution. Gallagher concluded by saying that Data Storage Corporation has helped them through a lot of rough patches over the years.

-Patrick Gallagher, Vice President of Technology, Standard Parking

About Asigra

Trusted since 1986, Asigra provides organizations around the world the ability to recover their data now from anywhere through a global network of partners who deliver cloud backup and recovery services as public, private and/or hybrid deployments. As the industry’s first enterprise agentless cloud-based recovery software to provide data backup and recovery of servers, virtual machines, endpoint devices, databases and applications, SaaS and IaaS based applications, Asigra lowers the total cost of ownership, reduces recovery time objectives, eliminates silos of backup data by providing a single consolidated repository, and provides 100% recovery assurance. Asigra’s revolutionary patented Recovery License Model provides organizations with a cost effective data recovery business model unlike any other offered in the storage market. Asigra has been recognized as a Gartner Cool Vendor and has been included in the Gartner Magic Quadrant for Enterprise Backup and Recovery Software since 2010.

More information on Asigra can be found at www.recoveryiseverything.com