



...WITHOUT LIMITING OUR **EXPRESS OBLIGATIONS IN** THESE TERMS, WE DO NOT WARRANT THAT YOUR USE OF THE CLOUD PRODUCTS WILL BE UNINTERRUPTED OR ERROR-FREE. THAT WE WILL REVIEW YOUR DATA FOR ACCURACY OR THAT WE WILL PRESERVE OR MAINTAIN YOUR DATA WITHOUT LOSS...

> Confluence **Terms & Conditions**

#### Benefits for Managed Service Providers

- Multitenant support increases backup and recovery efficiency
- · Client specific dashboards allow admins to monitor job status by client
- Detailed billing reports by client simplify billing admin processes
- Multiperson Approval prevents unauthorized access and data loss from human error

#### Core Capabilities

- Comprehensive Confluence support ensures all critical client data is protected
- Highly secure architecture protects client data from human error and attackers
- Modern UI simplifies backup and restore processes improving workload and efficiency
- Storage flexibility allows client data to be stored where needed to meet client needs for compliance

# MSP-Ready Secure SaaS Backup & Recovery for Confluence



#### **Backup**

Full + incremental supported



#### Restore

**Automated** restore supported



#### **Export**

Data export supported

### Safeguarding Innovation: Protecting Critical IP Documentation in Confluence

Confluence is the go-to platform for development teams to collaborate and share knowledge, and serves as the central hub for documentation and communication. Its availability is crucial to organizations using it as it underpins the seamless flow of information that DevOps teams rely on to stay productive and efficient. A data loss event in Confluence can be a major issue, leading to frustration among developers, disrupting workflows, and potentially sidelining entire teams if critical information is lost or inaccessible. The impact isn't just on productivity—project timelines can be derailed, and business operations can suffer significant setbacks.

Despite its importance, Confluence lacks native data protection tools, and the existing solutions aren't designed with MSP workflows in mind. Now, there's a solution.

## Introducing Confluence Data Recovery. Built for MSPs from Day One.

SaaSAssure revolutionizes Confluence data protection for MSPs with a modern interface that enhances admin efficiency in managing backup and recovery operations, while also strengthening security. With a focus on usability, security, and flexibility, SaaSAssure streamlines the protection of Confluence data, ensuring that this critical information remains safe and accessible. Protecting Confluence data is essential to maintaining team productivity and safeguarding business continuity, making it a key investment for any MSP looking to deliver greater value to their clients while increasing their own profitability.



## Explore SaaSAssure's Confluence Standout Features



#### **Protected Data**

Pages & Page Metadata **Spaces** 

Comments **Attachments**  Contributors Groups

Labels **Blogposts** 

...and more

#### Security First Data Protection

- Industry 1st Multiperson Approval: Requires up to three admins to approve data destructive tasks.
- AES 256-bit Encryption: Full encryption in-flight and at-rest to protect backup data from unauthorized access.
- Multifactor Authentication: Use any Time-based One-time Password (TOTP) tool to protect against access from compromised credentials.

# SaaS**Assure** ⊚ Ø J. Mad Enabled Enabled Select 1 approver

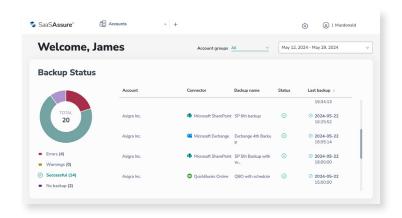
#### Efficient Backup & Recovery

- Incremental Forever Backup: Reduce backup job size and time with incremental backups.
- Full Restore: Restore the full SaaS data set at once.
- **Point-in-time Restore:** Choose from up to 999 previous points in time to restore.

#### SaaS**Assure** J. MacDonalo Restore Backup 2024-05-31 1.177 GB 2024-05-31 11:20:55 Successful 10.719 GB 1.367 GB 2024-05-30 16:29:02 500.193 ME

#### Ease of Use & Flexibility

- **Simplified UI:** Straightforward interface means initial setup takes less than 5 minutes, and most daily tasks take less than 4 clicks.
- Customizable Dashboards: Dashboards can be organized by geography, client, client group, business unit or any other organizational structure.
- Storage Flexibility: Backups can be sent to the SaaSAssure cloud or any S3 compatible storage to meet regional data sovereignty needs.



### Confluence Recovery Comparison:

How SaaSAssure Compares to the Rest



#### Confluence Online Recovery: Common Industry Features

- Confluence or DevOps only utilities
- · May not capture metadata
- Outdated, cumbersome user interfaces not designed for MSPs
- · Confusing usage reporting
- Limited storage options
- Security limited to encryption and multifactor authentication



# Confluence Online Recovery: SaaSAssure Platform

- · Captures wide range of Confluence data
- Automated backup, set up in less than 5 minutes
- · Incremental backups
- Data encrypted in-flight and at-rest
- · Automated single click restores
- Ability to retain up to 999 point-in-time backups for restore
- Backup jobs organized by client group makes it easy to find data within dashboard

# Ready to experience SaaSAssure? See it in action.

www.saasassure.com/book-demo

#### About SaaSAssure

Total control over data, or data sovereignty, solves many problems. However, backing up the fast-growing mountain of data from SaaS apps is a daunting task. Partial solutions only paper over the need for future work. What's needed is a way to close data gaps, keep up with data growth, and even make comprehensive backups stable and secure not just now but in the future. SaaSAssure helps businesses of all sizes accomplish that.

FOR CUSTOMERS WHOSE SAAS DATA IS NOT JUST VALUABLE BUT VITAL, THE INTRODUCTION OF ASIGRA'S SAASASSURE IS A GAME CHANGER, THE SIMPLICITY AND RAPID DEPLOYMENT CAPABILITIES OF THE PLATFORM PROVIDES SLICK DATA PROTECTION THAT SCALES EFFORTLESSLY. THIS ISN'T JUST A TOOL—IT'S AN ESSENTIAL PART OF MODERN DIGITAL RESILIENCE AND WE ARE EXCITED TO INTEGRATE THIS COMPREHENSIVE SOLUTION INTO OUR SERVICE PORTFOLIO AND BRIDGING THE SAAS DATA PROTECTION GAP.

Gregg Mehr,

Chief Technology Officer, DataHEALTH

