

DATASHEET



...WITHOUT LIMITING OUR EXPRESS OBLIGATIONS IN THESE TERMS, WE DO NOT WARRANT THAT YOUR USE OF THE CLOUD PRODUCTS WILL BE UNINTERRUPTED OR ERROR-FREE, THAT WE WILL REVIEW YOUR DATA FOR ACCURACY OR THAT WE WILL PRESERVE OR MAINTAIN YOUR DATA WITHOUT LOSS...

> Jira Terms & Conditions

#### Benefits for Managed Service Providers

- Multitenant support increases backup and recovery efficiency
- Client specific dashboards allow admins to monitor job status by client
- Detailed billing reports by client simplify billing admin processes
- Multiperson Approval prevents unauthorized access and data loss from human error

#### Core Capabilities

- Comprehensive Jira support ensures all critical client data is protected
- Highly secure architecture protects client data from human error and attackers
- Modern UI simplifies backup and restore processes improving workload and efficiency
- Storage flexibility allows client data to be stored where needed to meet client needs for compliance

# MSP-Ready Secure SaaS Backup & Recovery for Jira



**Backup** Full + incremental supported



Restore Automated restore supported



Export Data export supported

### Securing Critical Data for Software Builders

Jira, a gold standard in agile project management, is often overlooked when it comes to data protection. Yet, it houses some of the most critical data in an organization's arsenal—comprehensive records of software development and engineering projects, all managed by a hugely-valuable asset: the development team. The loss of this data isn't just an inconvenience; it can bring business operations to a halt, delay project delivery, and cost both time and money.

Despite the high stakes, Jira lacks a built-in backup solution. Atlassian suggests users manage their own backups, but the existing options aren't tailored for MSP workflows. That is, until now.

# Introducing Jira Data Recovery. Built for MSPs from Day One.

SaaSAssure revolutionizes Jira data protection for MSPs with a modern interface that enhances admin efficiency in managing backup and recovery operations while boosting security. With improved usability, security, and flexibility, SaaSAssure streamlines Jira data protection, ensuring that critical development data is safeguarded. By securing Jira data effectively, MSPs can prevent costly downtime and project delays, ultimately adding more value for their clients and increasing their margins.



### Explore SaaSAssure's Jira Standout Features



#### Protected Data

Attachments Board Sprints Comments Dashboards

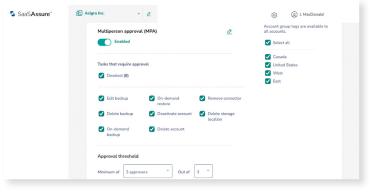
Groups
Issues & Issue Metadata
Projects

Users	
Worklogs	
Project Vendors	

#### Roles Workflows ... and more

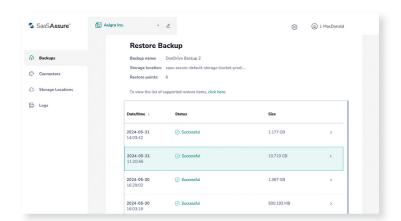
#### Security First Data Protection

- Industry 1st Multiperson Approval: Requires up to three admins to approve data destructive tasks.
- AES 256-bit Encryption: Full encryption in-flight and at-rest to protect backup data from unauthorized access.
- **Multifactor Authentication:** Use any Time-based One-time Password (TOTP) tool to protect against access from compromised credentials.



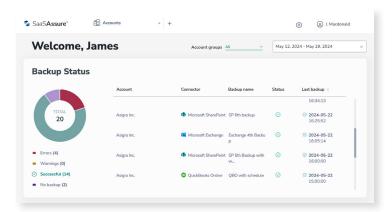
#### Efficient Backup & Recovery

- **Incremental Forever Backup:** Reduce backup job size and time with incremental backups.
- Full Restore: Restore the full SaaS data set at once.
- **Point-in-time Restore:** Choose from up to 999 previous points in time to restore.



#### Ease of Use & Flexibility

- **Simplified UI:** Straightforward interface means initial setup takes less than 5 minutes, and most daily tasks take less than 4 clicks.
- **Customizable Dashboards:** Dashboards can be organized by geography, client, client group, business unit or any other organizational structure.
- Storage Flexibility: Backups can be sent to the SaaSAssure cloud or any S3 compatible storage to meet regional data sovereignty needs.



## Jira Recovery Comparison:

How SaaSAssure Compares to the Rest



#### Jira Online Recovery: Common Industry Features

- Jira or DevOps apps only
- Some tools miss critical Jira data
- Outdated, cumbersome user
  interfaces not designed for MSPs
- Confusing usage reporting
- Limited storage options
- Security limited to encryption and multifactor authentication

# S S

#### Jira Online Recovery: SaaSAssure Platform

- Captures full range of Jira data
- Backs up other SaaS services
- Automated backup, set up in less than 5 minutes
- Incremental backups
- Data encrypted in-flight and at-rest
- Automated single click restores
- Ability to retain up to 999 point-in-time backups for restore
- Backup jobs organized by client group makes it easy to find data within dashboard

Ready to experience SaaSAssure? See it in action. www.saasassure.com/book-demo

### About SaaSAssure

Total control over data, or data sovereignty, solves many problems. However, backing up the fastgrowing mountain of data from SaaS apps is a daunting task. Partial solutions only paper over the need for future work. What's needed is a way to close data gaps, keep up with data growth, and even make comprehensive backups stable and secure not just now but in the future. SaaSAssure helps businesses of all sizes accomplish that.

FOR CUSTOMERS WHOSE SAAS DATA IS NOT JUST VALUABLE BUT VITAL, THE INTRODUCTION OF ASIGRA'S SAASASSURE IS A GAME CHANGER, THE SIMPLICITY AND RAPID DEPLOYMENT CAPABILITIES OF THE PLATFORM PROVIDES SLICK DATA PROTECTION THAT SCALES EFFORTLESSLY. THIS ISN'T JUST A TOOL—IT'S AN ESSENTIAL PART OF MODERN DIGITAL RESILIENCE AND WE ARE EXCITED TO INTEGRATE THIS COMPREHENSIVE SOLUTION INTO OUR SERVICE PORTFOLIO AND BRIDGING THE SAAS DATA PROTECTION GAP.

#### Gregg Mehr,

Chief Technology Officer, DataHEALTH



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